Hang Seng Business e-Banking User Guide
Blocking or Unblocking Commercial Credit Cards
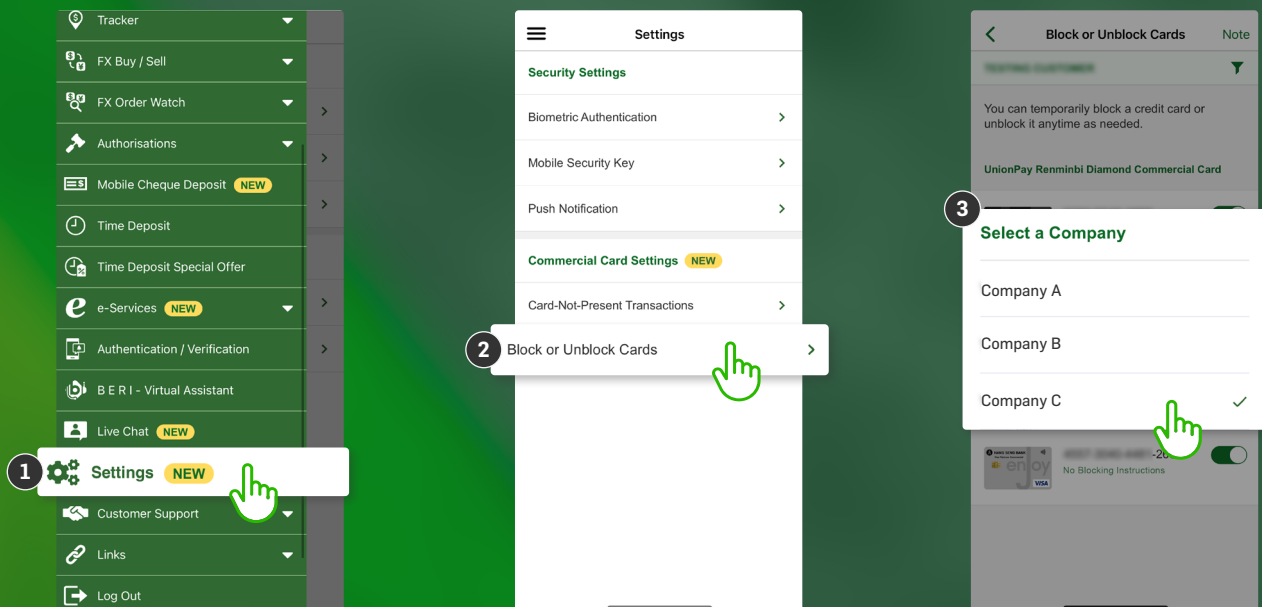
> 🔔 **Important Reminder**
>
> Please make sure you **have added** your Hang Seng Commercial Credit Card(s) to your Hang Seng e-Banking profile before using this function, which is for **Primary users** only. For assistance, please contact our Customer Service Representatives at (852) 2198 8000.

Steps for Blocking or Unblocking Commercial Cards on Mobile App

STEP 1 ▷ **Select and Open the Function**

1 Tap **Settings** on the side menu after logging in to the **Hang Seng Business Mobile App**.

2 Select **Block or Unblock Cards** under **Commercial Card Settings**.

3 Tap 🔻 to select a **Company** under your e-Banking profile, if applicable.

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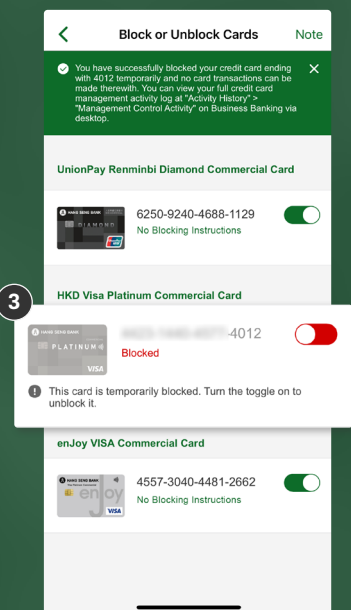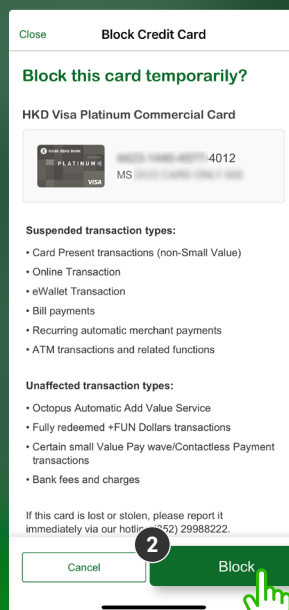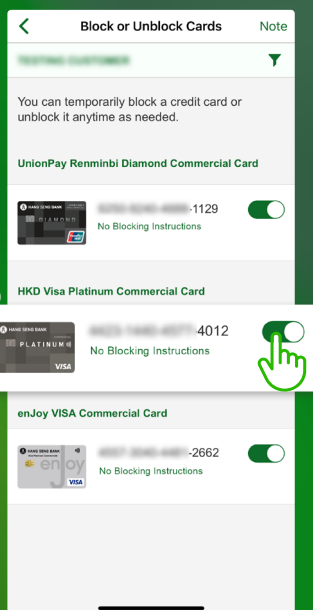## Blocking or Unblocking Commercial Credit Cards

Steps for Blocking or Unblocking Commercial Cards on Mobile App

| STEP 2A | Block a Card |

① Turn the toggle off to block a **Card**.

② Tap **Block** to confirm your instruction.

③ You have blocked your **Card** successfully.

*Note:
You can view your full credit card management activity log at **Activity History** >
Management Control Activity on Business e-Banking via desktop.

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Steps for Blocking or Unblocking Commercial Cards on Mobile App

STEP 2B	Unblock a Card

1 Turn the toggle on to unblock a **Card**.

2 Tap **Unblock** to confirm your instruction.

3 You have unblocked your **Card** successfully.

*Note:
You can view your full credit card management activity log at **Activity History** > **Management Control Activity** on Business e-Banking via desktop.