


In Business e-Banking, your information is protected through various measures offered in the system, including:

<p>Unique Username and Password Control</p>	<p>Follow these tips when creating your own Username and Password: Select a Username / Password that cannot be easily guessed by anyone else. It is not advisable to use personal data, such as birthdays, names, phone numbers or other familiar words. We suggest your Username and Password be different ---- don't use the same for both.</p> <p>Note: If you have forgotten your Username / Password, please contact our Customer Service Representatives.</p>
<p>Security Device</p>	<p>The Security Device will generate a Security Code which will be used to authenticate the customer's identity when activated. The Security Device's serial number is linked with the customer's username. The Security Code is generated for one-time use within a short time interval.</p> 
<p>128-bit Secure Socket Layer (SSL) Encryption</p>	<p>This is a powerful secure standard widely used in data communication on the Internet. It allows you to send and receive information to / from the Bank on the Internet in an encrypted manner, so that others will not be able to read the data you are sending or receiving during data transmission.</p>
<p>Automatic Logoff</p>	<p>If a banking session is unattended / inactive for a certain period, it will be terminated automatically to protect your interests. Moreover, you are advised not to leave the e-Banking operation unattended if the banking session is still open to prevent unauthorised access.</p>
<p>Delegation with Control for Every Transaction</p>	<p>To better control the company account activities, the Primary User(s) is/are authorized to perform management control function singly or jointly. Primary User(s) can administer the settings of e-banking services, products and accounts by assigning access rights and different daily transaction limits of each user.</p>

► Call  **24**-hour Business Partner Direct

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Mainland (Toll-free)*: **4001 20 8288**

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* 24-hour Business Partner Direct - Mainland (Toll-free) Hotline allows you to contact us for free. This hotline is only applicable to enquiries on general Commercial Banking Services, but not to enquiries/transactions for investment related matters. The toll-free hotline can be accessed from mobile lines, fixed telephone lines, payphones and call cards and is free of IDD charges. Please contact the relevant service suppliers for details. Hang Seng Bank Limited (The "Bank") assumes no responsibilities for such services. Customer agrees to be bound by the terms and conditions for the services provided by service providers which may be amended from time to time. For any claims, disputes and complaints regarding such services and information, customer should refer directly to service providers.